



Itemized Fee Schedule (as of December 1, 2023)

SERVICE	RATE	MINIMUM	TRAVEL CHARGES
Advanced (servers/networking)	\$250 Per Hour	1 Hour	\$2/mile if over 25 miles one way
Onsite Help-Desk	\$150 Per Hour	1 Hour	\$2/mile if over 25 miles one way
Remote/Phone Help-Desk	\$150 Per Hour	1/10th Hour	
PC Drop-Off Repair	\$100 Per Hour	1/2 Hour	
PC Virus/Malware Removal	\$300 Flat		
PC OS Restoration	\$350 Flat		
Pickup or Delivery	\$50 Flat Each Way		\$2/mile if over 25 miles one way
Emergency/After Hours	All Rates Double	1 Hour	
Website/WordPress maintenance	\$135 Per Hour	1/10th Hour	
Software Development	\$225 Per Hour		
	Rate Per-Month		
Eset Endpoint Antivirus	\$2 per Device		
Huntress	\$5 per Device		
IronScales Protect	\$4 per Mailbox		
Cove Backup Microsoft 365	\$2 per Mailbox		
Cove Backup Servers	\$60 per Server		
Cove Backup Workstations	\$15 per Workstation		
Connect Wise Remote Access Software	\$5 per User		
Web Application Hosting	\$250 per Site		
Co-Location (Data Center)	\$150 per Amp	\$150.00	

PREPAID BLOCKS	DISCOUNT	PRICE	MIN HRS Included (If ALL Advanced)	MAX HRS Included (If NONE Advanced)
Starter Block	20%	\$2,000	10	20
Project Block	30%	\$3,500	20	40

Standard Hours of Service: 7:30AM-5:30PM Monday through Friday (excluding legal holidays)

**Ask about our inclusive managed/network service agreements.
Make AIM your IT department with a flat monthly rate where we are never 'on the clock.'
Unlike our competitors, AIM's flat fee agreements are very inclusive.**